

Employer Resource Guide

California Child Support Services	866-901-3212
Bonus/Lump Sum	Report bonus or lump payments prior to pay out by contacting CA DCSSS: lumpsumresponseteam@dcss.ca.gov or Contact: 916-464-6640
EDD e-services for Business	edd.ca.gov/Payroll Taxes/e-Services_for_Business.htm
Employer Update Contact Information Form	Update your company information electronically: childsupport.ca.gov/employer-update-contact-information-form/ DCSS Employer Services Team Number 888-898-1743
Employer Resource Center	Stay current about employers' responsibilities and forms. childsupport.ca.gov/employer-resource-center/
Federal Office of Child Support Enforcement (e-IWO)	Questions regarding e-IWO: www.acf.gov/programs/css/employers/e-iwo Email: eiwomail@acf.hhs.gov
Report Employees' Status	Report terminated employees to the local child support agency. Or to enroll in electronic reporting contact the Federal Employer Service Team at: employerservices@acf.hhs.gov
State Level, Employer Service Contact	Angela Jones Email: Angela.Jones@dcss.ca.gov
Remitting Payments	
Mail	State Disbursement Unit P.O. Box 989607 West Sacramento, CA 95798-9067
Phone	866-901-3212 (Option 1)
Online	www.ExpertPay.com Automated Clearing House (ACH) Debit/Credit Card
Request Stop Payment	Email form DCSS 0748 to CASDU at: CASDU.Stop.Request@Conduent.com or Contact the State Disbursement Unit at 866-901-3212 (Option 1), then "0" to speak with a live agent. Please have the check information available at the time of the call.
Electronic Funds Transfer	Employers instruct their financial institution to transmit child support payments using the <u>Automated Clearing House (ACH) Credit</u> Contact: 866-901-3212 (Option 1) for assistance with initial setup or email CA SDU electronic help desk at casdu-electronichelpdesk@dcss.ca.gov